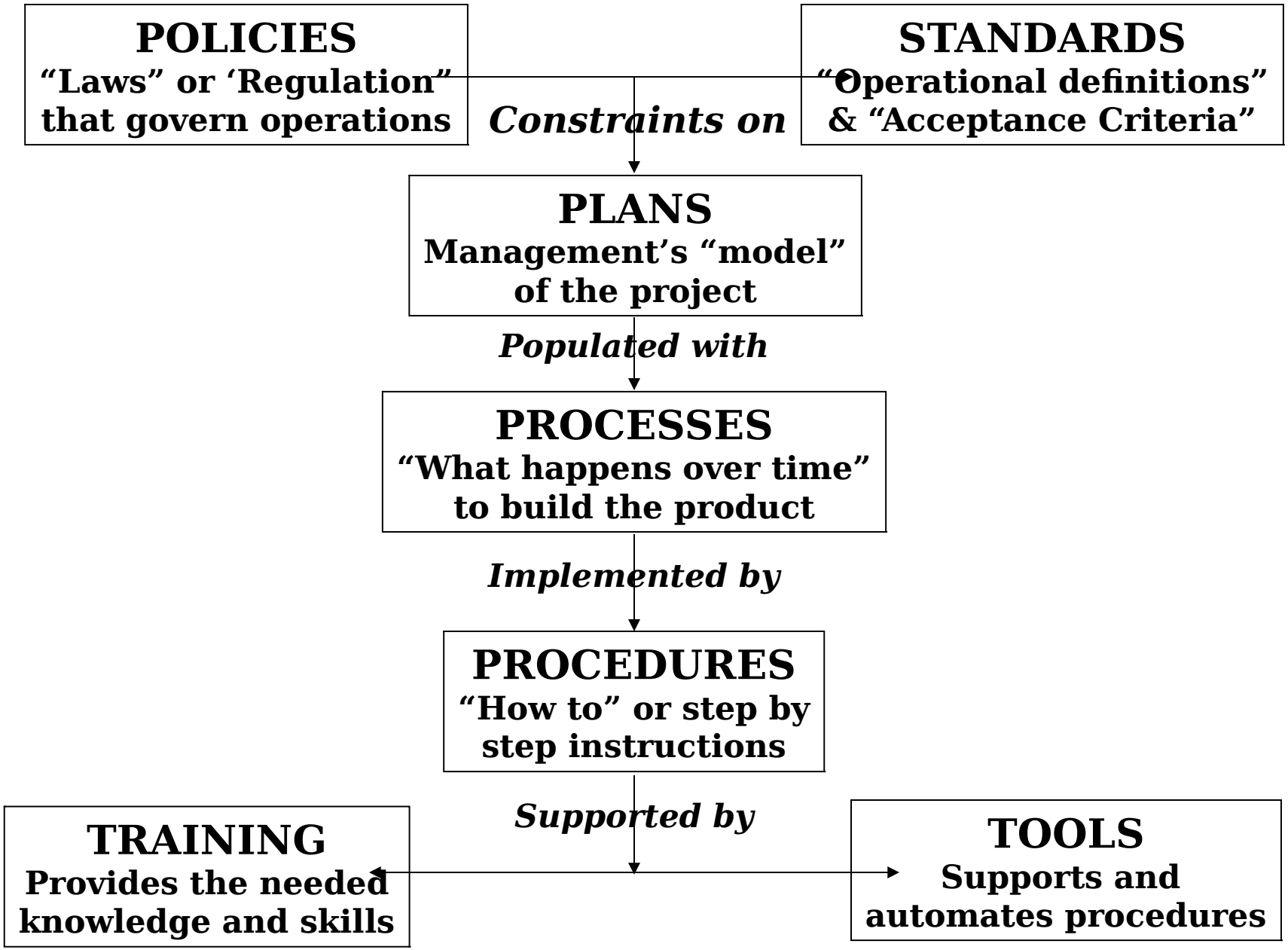
POLICIES
“Laws” or ‘Regulation”
that govern operations
STANDARDS
“Operational definitions”
& “Acceptance Criteria”
Constraints on
PLANS
Management’s “model”
of the project
Populated with
PROCESSES
“What happens over time”
to build the product
Implemented by
PROCEDURES
“How to” or step by
step instructions
Supported by
TRAINING
Provides the needed
knowledge and skills
TOOLS
Supports and
automates procedures